



Pūrongo ā-tau Annual report 2022-2023



CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

Ā mātou whāinga rautaki matua

Our strategic priorities

Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

Te hunga hauā mauri mō ngā tāngata katoa

Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

Te whakatara

Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.



Tō mātou tōpūtanga

Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

Ā mātou peka

Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

Incorporated in 1935, the CCS Disability Action Manawatū Horowhenua branch is based in Palmerston North. Manawatū occupies the Northern part of the region and includes the main centres of Palmerston North and Feilding. Horowhenua forms the Southern part of the catchment and includes the main centres of Foxton and Levin.



Branch report

E hara taku toa ite toa takitahi, engari, he toa takimano takitini.
Success is not the work of one but the work of many.

Janine Hoete-Thornton, general manager

As the general manager for the Central region of CCS Disability Action, I am proud of the outstanding outcomes we have seen in the Manawatū/Horowhenua branch, with the team growing their knowledge in what it takes to have a real genuine person-directed way of working. Our team continues to work across all services, and we can all be proud of the positive impact it has had on the people we support.

We recently held a successful branch planning day alongside Wanganui where we discussed how we could bring our new strategic priorities, Te Aronui, to life. Our strategic areas of focus are:

- Disabled people: Whānau hauā
- Knowledge: Mātauranga
- Connectedness: Whanaungatanga
- Wellbeing: Hauora

The simpler but meaningful areas of focus supported an effective planning process, and I am excited to see the results of this mahi in the year to come.

In terms of our financial health, we continue to be challenged by the ever-changing environment in which we live and work, we are working to grow our services and will continue to monitor the situation of the branch. For this I would like to thank our local executive committee for their support as we move through things that challenge us.

Our focus for the future is building relationships across the region – connecting through team building and regional events. It's important to increase connectedness as the more we know about each other, the more we can support each other. This in turn helps us to serve disabled people more effectively.

We will continue to grow our disability leadership and Māori leadership and development – and understanding what underpins these areas within our organisation at a strategic level. We have also seen a greater focus on responding to our quality assurance processes – and ensuring we have a culture that is open and responsive to feedback for the benefit of disabled people. ►





◀ Acknowledgements

Finally, I would like to thank all who have supported us including:

- Disabled people and families who allow us into their lives.
- Our staff who continue to work tirelessly under the leadership of service manager, Scott Richards.
- Our branch members.
- Volunteers, funders, and sponsors.
- Our local advisory and executive committee, particularly Bryan Skinner and David Matthews, for their guidance and support.
- Our regional representative to the national board Len Lidbetter.

Bryan Skinner, chair, local advisory committee

Highlights

The branch has had a successful year with several notable events and engagements. One of the highlights was our participation in the International Day of Persons with Disabilities celebrations on 3 December. CCS Disability Action had a strong presence at this well attended community event.

There is a positive atmosphere overall within the branch with staff focussed on delivering high-quality support for the community. It is crucial to support individuals in the community and ensure that everyone who requires support receives appropriate funding – the remains our challenge, one that I believe the team are up for.

Governance

From a governance perspective, our meetings are well run, and the branch has successfully maintained the current level of local area committee members. This stability in leadership has been a positive aspect of our operations.

Challenges

A significant issue for the committee has been illness, and we have had a lack of a quorum on occasion as a result. Efforts are being made to recruit more committee members to prevent such occurrences in the future, but it is increasingly difficult to get people who are interested in stepping into governance roles. ▶

◀ As we look to a new, more increasingly competitive environment, a strong local voice and responsiveness will be essential. There is a recognised need to leverage social media to engage more young people in the committee and raise awareness about our work and this is an area we are interested in seeing our organisation further develop.

Acknowledgements

A special thanks goes out to all our team, particularly those working weekends and doing sleepovers. Your support is greatly appreciated.

Len Lidbetter, regionally elected representative to the national board

The board has spent time looking at the future of our governance structure. We have been aware for some time of the requirement to re-register as an Incorporated Society by April 2026 to comply with the changes to the Incorporated Societies Act – which were legally adopted in 2022.

Many of the changes relate to constitutional requirements, and an updated national and branch constitution are required as part of the registration process to comply with the new Act.

After several years of governance forum conversations, touching on the challenges of our current governance structure and operational impact, the national board is taking the need for re-registration as an opportunity to consider and investigate what the best governance structure could be for CCS Disability Action. Our aim is to be fit for purpose going forward and ensure we are relevant to and of service to Disabled People – Whānau hauā, whilst upholding our vision, Te Aronui.

Part of this we felt, would be a stable and knowledgeable board to guide us through the process.

We are looking for a governance structure that will:

- Ensure that disabled people are at the heart of what we do and how we work, as illustrated in Te Aronui.
- Enable governance members to meet their responsibilities through timeliness and quality of information and reporting.
- Ensure a healthy and positive relationship between governance and management.

I am looking forward to a productive and busy 2024.



Local Executive Committee report

David Matthews (QSO), chair, local executive committee

The Manawatū/Horowhenua branch has still not been able to form a local executive committee from its community, during the last twelve months, so I have continued to chair this group as requested by the CCS Disability Action National Board.

Challenges

As the country emerges from the Covid-19 pandemic, several challenges have emerged including staff shortages, high inflation rates and an unstable world challenged by conflict and global warming events.

This has impacted on the setting budgets, income streams and unexpected costs and it has also been unsettling to the disability community, the people we support and the whole country. Despite all this, the branch has maintained steady progress during this time, maintained and sustained service delivery and managed significant financial pressures.

Whilst this year was another tough financial year resulting in an operational deficit, the team has done extremely well to meet the needs of the people we support, their families and the communities they live in. The committee is proud of their efforts and commitment.

The new Whaikaha – Ministry of Disabled People is now over one-year old. It is obvious that the new structure will take some time to develop its relationships, systems, and processes but hopefully this will not impact too negatively on the lives of disabled people and their families.

As more control moves away from organisations to individual disabled people, it is essential that disabled individuals do not fall through the cracks during these transitions. Reputable and experienced organisations like CCS Disability Action Manawatū/Horowhenua need to be always available to provide support and interventions when crises arise, and systems fail to deliver. ▶





◀ Financial performance

This coming year the branch is likely to budget again for a moderate deficit given all the financial challenges facing the branch. A reasonable level of reserves will assist the branch to cope with this unfortunate but understandable situation. The branch continues to remain reliant on donations, bequests and grants as contract income is still underfunded despite recent adjustments.

Investment performance

Craig's Investments have continued to perform well although recent worldwide financial challenges have put real pressure on our investments and impacted the year-end result. Recently the local executive reviewed its investment strategy and decided to take a higher growth approach.

Acknowledgements

On behalf of the committee, I would like to thank Janine Hoete-Thornton, general manager, Scott Richards, service manager, and the staff for the delivery of services and the way they have worked in a challenging environment. I wish them all well for the year ahead.

I also want to thank my current committee colleagues Len Lidbetter and Robert Scott.

"Whilst this year was another tough financial year resulting in an operational deficit, the team has done extremely well to meet the needs of the people we support, their families and the communities they live in."

Chrissy & Mandy's story

“Chrissy and Mandy are very close. They’ve been a big part of each other’s lives for a long time. It’s great that we’ve been able to put some support around them so they can live together in a way that works for them,”

– Sharleen Fields.

Chrissy Barham and Mandy Sandbrook may be cousins, but the inseparable pair are more like sisters.

The two women have lived in Manawatū for much of their lives and, at times, have lived together with Mandy’s mum and their aunty.

Now, with the support of the team at the CCS Disability Action Manawatū/ Horowhenua branch, the Feilding-based women live together in a family-owned property.

“Chrissy and Mandy are very close. They’ve been a big part of each other’s lives for a long time. It’s great that we’ve been able to put some support around them so they can live together in a way that works for them,” explains service coordinator Sharleen Fields.

Mandy appreciates having Chrissy as a companion. *“She’s kind and she’s helpful around the house,”* she says. Chrissy agrees and also describes Mandy as a kind person who is good to have around.

Both Chrissy and Mandy have a learning disability which, for them, means they need varying support with everyday activities.



Mandy and Chrissy at home.

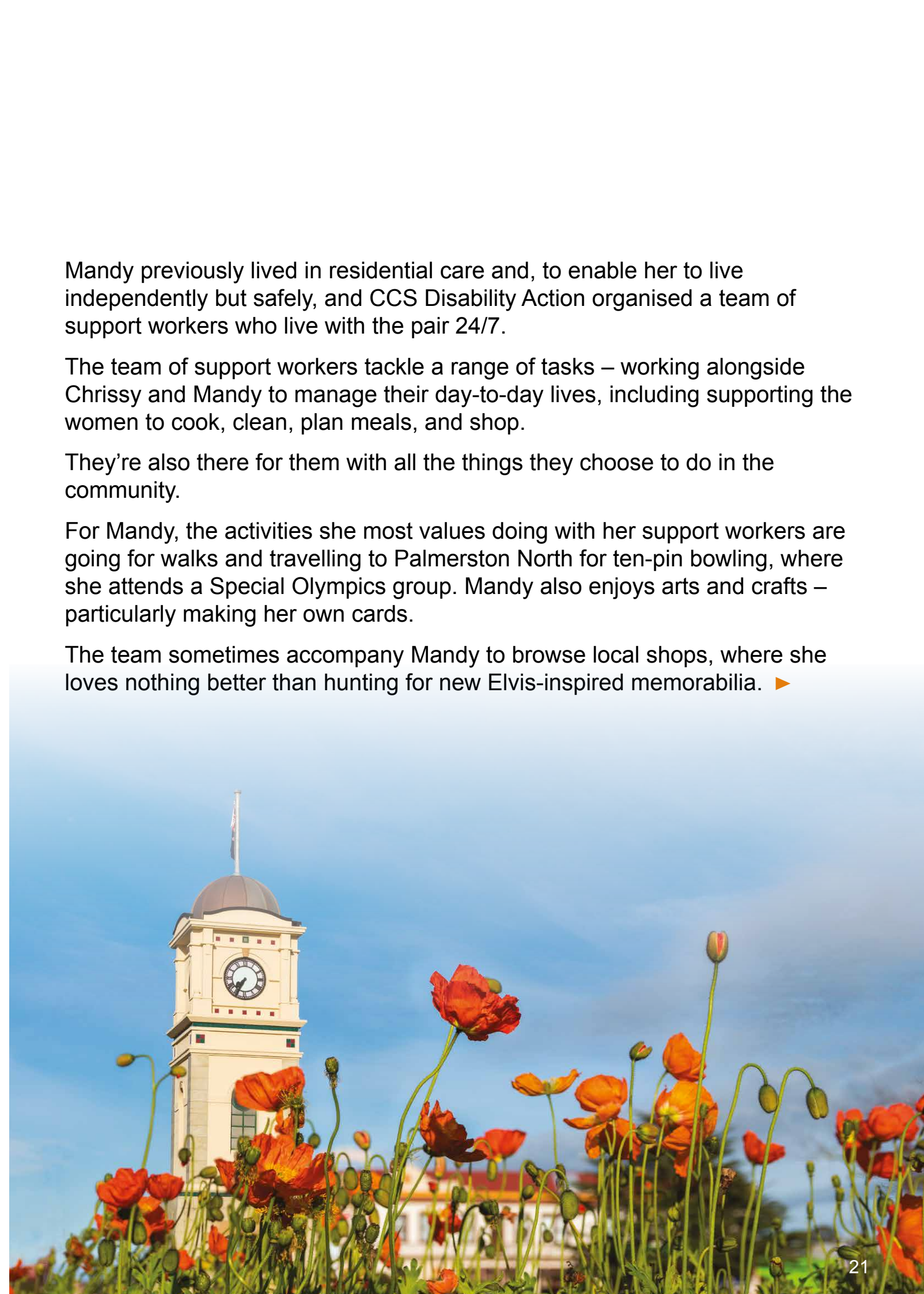
Mandy previously lived in residential care and, to enable her to live independently but safely, and CCS Disability Action organised a team of support workers who live with the pair 24/7.

The team of support workers tackle a range of tasks – working alongside Chrissy and Mandy to manage their day-to-day lives, including supporting the women to cook, clean, plan meals, and shop.

They’re also there for them with all the things they choose to do in the community.

For Mandy, the activities she most values doing with her support workers are going for walks and travelling to Palmerston North for ten-pin bowling, where she attends a Special Olympics group. Mandy also enjoys arts and crafts – particularly making her own cards.

The team sometimes accompany Mandy to browse local shops, where she loves nothing better than hunting for new Elvis-inspired memorabilia. ▶





Sharleen Fields.

◀ A quick glance around their home will tell you that Elvis has captured Mandy’s heart (and her lounge). *“I like his music and his movies. I collect plates, CDs, books – anything,”* she says. Debs, one of their support workers, jokes that the fact he was handsome doesn’t hurt either, which Mandy laughingly agrees with.

Chrissy lives a full life and says she appreciates her support workers assisting her to get out and about town. She has several part-time jobs that she really enjoys and is good at. This includes paid work both as a cleaner at Mitre 10 and assisting at a local equestrian centre. When asked what she likes best about working, she is definitive. *“I like to get paid,”* she says with a laugh. Something that’s certainly hard to argue with.

The transition has not been without its challenges.

“When you have had very limited choice in residential care, for example, the many decisions you can make in a day can feel overwhelming. A big part of our role is to support Chrissy and Mandy to build up their confidence as ultimately, they’re in charge. There’s so much that they’re capable of doing, so the role of their support workers is to empower them to build their skills and self-belief,” says Sharleen.



Part of Mandy’s collection of Elvis memorabilia.

Debs agrees. She explains that the women have come an incredibly long way in a short time. *“They’re a lot more relaxed now, which is great. They’re starting to realise that it’s their house and they can do what they want, which is awesome.”* She’s also noticed that they’re both increasingly good at asking for the things they need and want – a sign of increasing confidence but also trust in the team.

When asked what they like best about their new life, Mandy replies: *“It feels really good. I like it a lot better here. I get treated really well – I’m happy,”* she says. Chrissy agrees. *“The team are really good. They help us out a lot. We have good people around us,”* she says.

Debs feels that it’s the things that many people would take for granted that bring her the most satisfaction in her work with the women.

“It’s been such a joy to be able to support them to take control of their lives,” she says.

Relationships, self-determination, and fulfillment are all ingredients for a good and happy life. Now, it seems, these are all things that Mandy and Chrissy have in spades.

“When you have had very limited choice in residential care, for example, the many decisions you can make in a day can feel overwhelming. A big part of our role is to support Chrissy and Mandy to build up their confidence as ultimately, they’re in charge.”

– Sharleen Fields.

**Te maha o ngā tangata i
tautokohia e mātou**
**Number of people we supported
in Manawatū/Horowhenua**

Last year

188

This year

276

<17 years of age

31

<17 years of age

51

17- 65 years of age

151

17- 65 years of age

217

Māori

45

Māori

56

Pasifika

3

Pasifika

6



Mahi kirimana

Branch contract performance

Hours last year

5,399

Whaikaha - Ministry of Disabled People

2,155

Ministry of Social Development

9,594

Oranga Tamariki

882

Ministry of Education

1,026

ACC

13,425

Other (Individuals or non-Ministry)

Hours this year

6,149

Whaikaha - Ministry of Disabled People

2,039

Ministry of Social Development

5,443

Oranga Tamariki

2,745

Ministry of Education

1,448

ACC

25,406

Other (Individuals or non-Ministry)



Te poipoi i te tapatahinga o ngā hapori

Building inclusive communities

Last year

137

total number of
branch members

1,438

Mobility Parking
permits issued

5,698

people using Mobility
Parking Scheme

0

education or training
sessions provided

0

local council
submissions made

This year

185

total number of
branch members

1,869

Mobility Parking
permits issued

6,257

people using Mobility
Parking Scheme

0

education or training
sessions provided

0

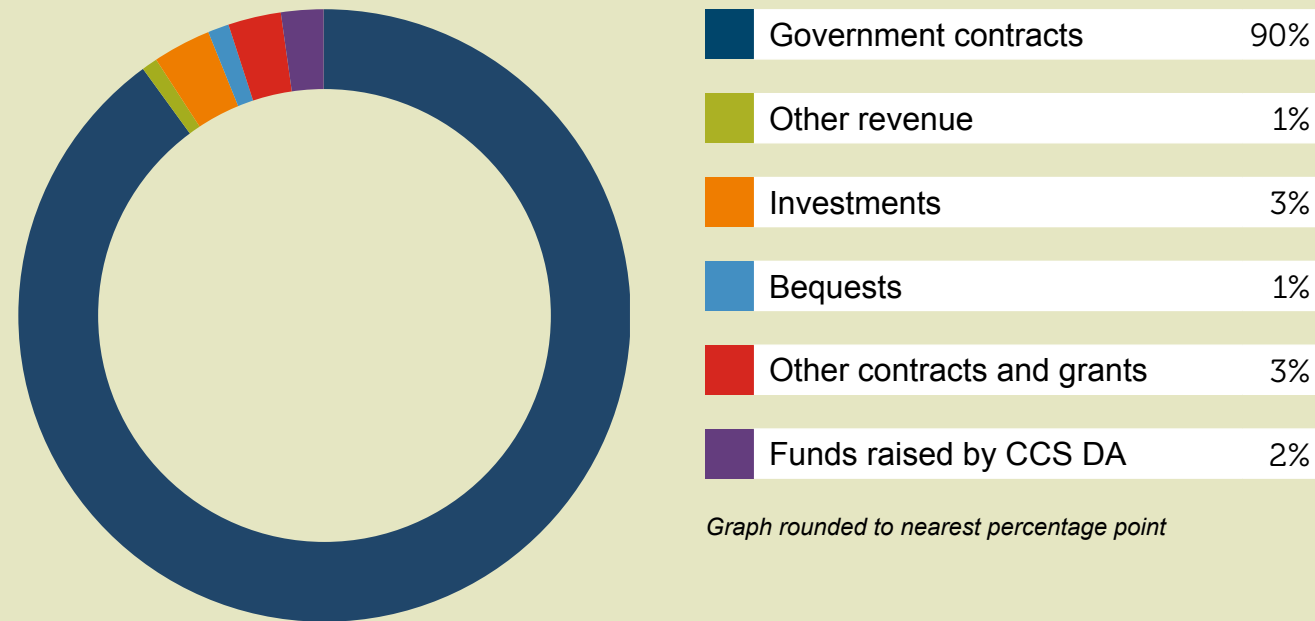
local council
submissions made



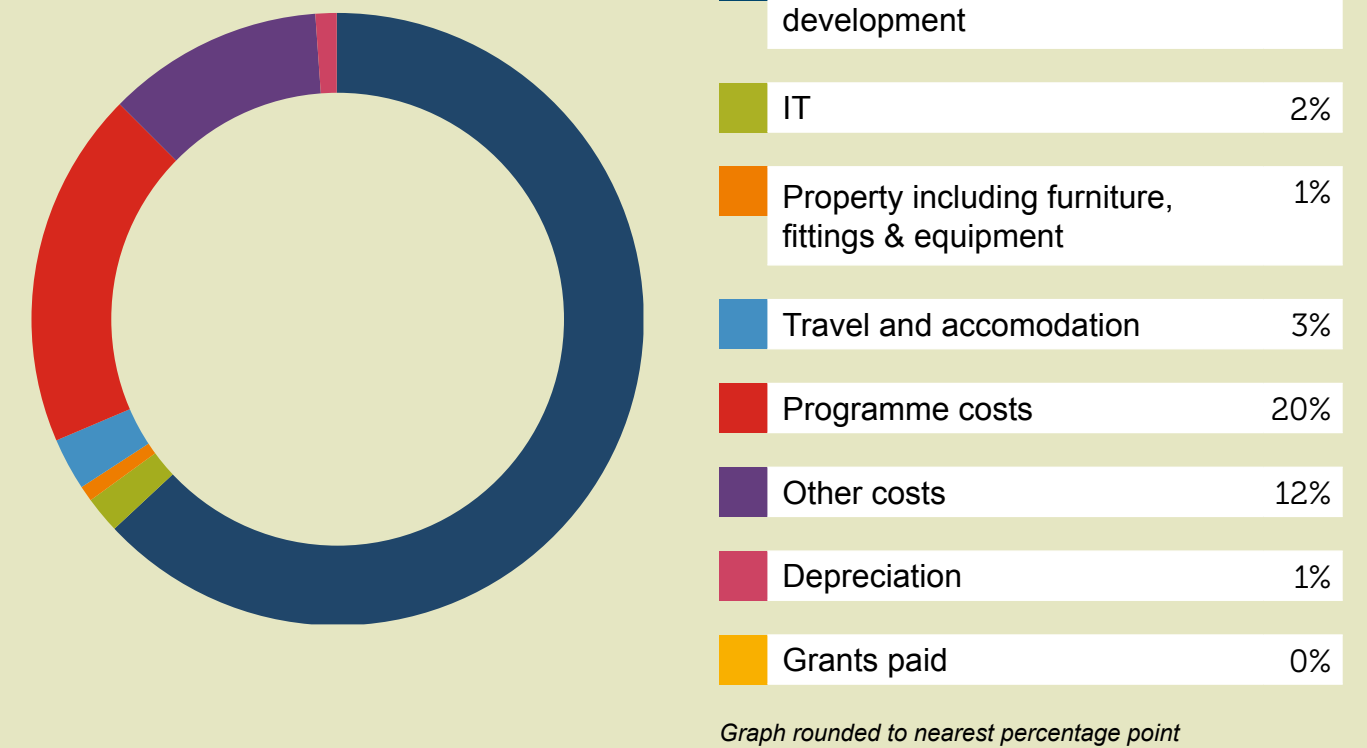
Financial summary

For the year ended 30 June 2023

Revenue



Expenditure



Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	2,615	2,904
The expenditure was	2,741	2,908
Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets	(126)	(4)
Bequests received	21	17
Less social innovation fund contribution	(1)	(1)
Grants received/(paid)	-	-
Realised gain/(loss) on sale of fixed assets	15	-
Realised and unrealised gain/(loss) on investments	(6)	(94)
Other comprehensive revenue and expense	-	-
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	(97)	(82)

Summarised statement of changes in equity

	2023 \$000's	2022 \$000's
Opening society funds as at 1 July	3,549	3,631
Total comprehensive revenue and expense	(97)	(82)
Closing Balance as at 30 June	3,452	3,549

Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	801	951
Non-current assets	3,074	3,043
Total assets	3,875	3,994
Current liabilities	423	445
Non-current liabilities	-	-
Total liabilities	423	445
Net assets	3,452	3,549
Represented by:		
Society funds	3,452	3,549

Summarised statement of cash flows

	2023 \$000's	2022 \$000's
Cash flows from operating activities	224	(62)
Cash flows from investing activities	(50)	(54)
Cash flows from financing activities	-	-
Operating cash and bank balances	216	332
Total cash and bank balances	390	216

Notes to the financial summary of CCS Disability Action Manawatū/ Horowhenua Incorporated

A summary of the CCS Disability Action Manawatū/Horowhenua Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 3 November 2023.

Copies of these are available from the Society. This summary has been authorised by Janine Hoete-Thornton, general manager Central region on 3 November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.



Janine Hoete-Thornton
General manager



David Matthews (QSO)
Chair, local executive committee



Ō mātou kaitautoko

Our supporters

CCS Disability Action Manawatū/Horowhenua is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

Government and other agencies

- Accident Compensation Commission
- Ministry of Social Development
- Oranga Tamariki - Ministry for Children
- Te Whatu Ora
- Whaikaha - Ministry of Disabled People

Bequests

- W G Johnston Charitable Trust
- William H Baker Estate

Trusts and foundations

- Eastern and Central Community Trust
- Grassroots Trust Central
- NZ Lottery Grants Board, \$20,000.00 operating costs
- Mainland Foundation
- Pub Charity
- TG Macarthy Trust
- The Lion Foundation

Major donor

- Wendy Cawood



Donations received

Last year

169

This year

179



CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

Whakapā mai

Get in touch

Manawatū/Horowhenua

- ☎ (06) 357 2119 or 0800 227 2255
- 🏠 248 Broadway Avenue, Palmerston North 4414
- ✉ PO Box 143, Palmerston North 4440
- @ Manawatu@ccsDisabilityAction.org.nz
- f www.Facebook.com/ccsDisabilityAction
- 📷 @ccsdisabilityaction
- in <http://nz.linkedin.com/company/ccs-disability-action>
- 📍 www.ccsDisabilityAction.org.nz
- 📄 Registered Charity Number: CC31190