



# Pūrongo ā-tau Annual report 2022-2023



**CCS**  
**disability action**  
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

CCS Disability Action North Taranaki Incorporated





# Mō mātou

## About us

CCS Disability Action  
North Taranaki Incorporated

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# Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

# Ā mātou whāinga rautaki matua

## Our strategic priorities

### Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

### Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

### Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

### Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.



# Te hunga hauā mauri mō ngā tāngata katoa

## Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

## Te whakatara

### Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.





# Tō mātou tōpūtanga

## Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

# Ā mātou peka

## Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

CCS Disability Action North Taranaki was incorporated in 1935. The geographical area covered by the branch is New Plymouth, North of New Plymouth to Mokau, East to Whangamomona and West to the Tasman Sea coast. It is served by a branch in New Plymouth.





# Branch report

*E hara taku toa ite toa takitahi, engari, he toa takimano takitini.*  
**Success is not the work of one but the work of many.**

**Janine Hoete-Thornton, general manager**

As the general manager for the Central region of CCS Disability Action, I am proud of the outstanding outcomes we have seen in the North Taranaki branch, with a genuine person-directed way of working. Our team has been doing excellent work across all services, and we can all be proud of the positive impact it has had on the people we support.

We recently held a successful branch planning day alongside South Taranaki where we discussed how we could bring our new strategic priorities, Te Aronui, to life. Our strategic areas of focus are:

- Disabled people: Whānau hauā
- Knowledge: Mātauranga
- Connectedness: Whanaungatanga
- Wellbeing: Hauora

The simpler but meaningful areas of focus supported an effective planning process, and I am excited to see the results of this mahi in the year to come.

In terms of our financial health, we continue to be challenged by the ever-changing environment in which we live and work, we are working to grow our services and will continue to monitor the situation of the branch. For this I would like to thank our Local Committee for their support as we move through things that challenge us.

Our focus for the future is building relationships across the region – connecting through team building and regional events. It's important to increase connectedness as the more we know about each other, the more we can support each other. This in turn helps us to serve disabled people more effectively.

We will continue to grow our disability leadership and Māori leadership and development– and understanding what underpins these areas within our organisation at a strategic level. We have also seen a greater focus on responding to our quality assurance processes – and ensuring we have a culture that is open and responsive to feedback for the benefit of disabled people. ►







- ◀ Finally, I would like to thank all who have supported us including:
- Disabled people and families who allow us into their lives.
  - Our staff who continue to work tirelessly under the leadership of service manager, Alison Goldby.
  - Our branch members.
  - Volunteers, funders, and sponsors.
  - Our local committee for their guidance and support.
  - Our regional representative to the national board Maurice Priestley.
  - Patron John Eagles.

**Graham Cochrane, chair, local executive committee**

This is my 27th year serving as the chair of the CCS Disability Action North Taranaki branch. I'm proud of our work and remain committed to our vision and values and the difference we make for disabled people and their families in the region.

**Overcoming challenges in the wake of Covid-19**

This year has been challenging as we navigated the aftermath of the Covid-19 pandemic. While it's been great to reconnect with fellow governance committee members in person, including governance members from across the country we're still dealing with significant effects from the pandemic.

I want to express my gratitude to our incredibly resilient staff who have had to adapt quickly as restrictions eased but illness remained. Recruiting support workers has been particularly challenging, but their work is essential in enabling those we support to live everyday lives in the community. A special shout-out to Alison Goldby, our team leader, for everything you have done throughout the year.

**Financial position**

Financially, it's been a tough year. Breaking even on our national contracts is difficult, which is a concern for our long-term sustainability. We're grateful for the work of Lyle Palmer, our national fundraising coordinator responsible for grants. His efforts have positively impacted various projects and specific requirements. I would like to see us increase our community presence and brand awareness, encouraging more donations and bequests. These are essential for our ability to serve our communities. ▶



◀ I'm pleased that our new building provides a welcoming and accessible place for the community. I hope to see this space utilised more to help raise our local profile.

### Governance review

The CCS Disability Action National Board, which I was once a member of, is currently undergoing a governance review. Recruiting skilled individuals for strong local governance is challenging due to people's many commitments. I'm hopeful that this review will bring about positive changes for our organisation.

### Acknowledgments

I would like to thank my fellow committee members for their contribution to the running of the branch. I would also like to acknowledge Maurice Priestley, our national representative to the national board. Finally, I would like to thank Janine Hoete-Thornton and her team for their hard work during the year.

#### **Maurice Priestley, regional representative to the national board**

This year we have begun to navigate through the new 'post-Covid' way of working. It has been positive to be able to reconnect in person, both from a governance and operational perspective.

While we took great pride in our flexibility and responsiveness during the pandemic, we hope that this transition has positively impacted disabled people and their families – enabling them to safely reconnect with their communities to reach their aspirations.

### Launch of new strategic priorities

A significant piece of work was completed this year by the CCS Disability Action National Board in collaboration with the national leadership team. Our strategic priorities, Te Aronui, were launched in June and formally presented to the governance forum in July. I have received positive feedback on how these are supporting the organisation to meet the needs of the people we support.

### Governance review

Our members will be aware that we are currently undertaking a major governance review. We have been aware for some time of the need to re-register as an Incorporated Society by April 2026 to comply with changes to the Incorporated Societies Act, which were legally adopted in 2022. ▶







◀ Many of these changes relate to constitutional requirements, and we need an updated national and branch constitution as part of the registration process to comply with the new Act.

After several years of governance forum discussions highlighting the challenges of our current governance structure and its operational impact, the national board is using the need for re-registration as an opportunity to explore what could be the best governance structure for CCS Disability Action. Our goal is to be fit for purpose moving forward, ensuring we are relevant to and serving disabled people, while upholding our vision.

We believe that part of this would involve having a stable and knowledgeable board to guide us through this process.

We aim to engage positively, proactively, and openly with our members and governance during this time. I welcome any opportunity to discuss this with anyone interested in having a conversation about it. I would also like to express my gratitude to the governance members who have provided feedback into this process.

### Acknowledgments

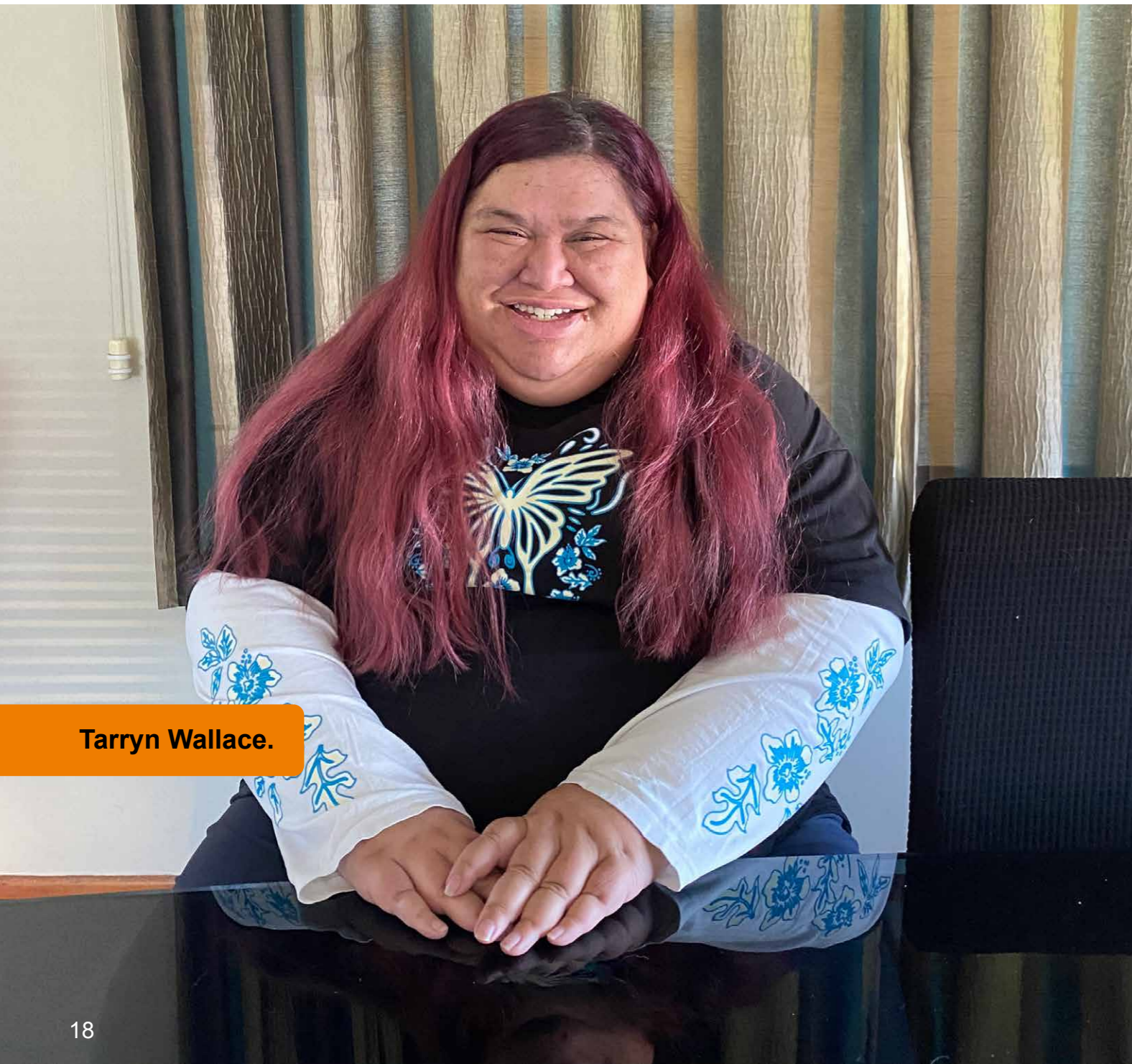
I would also like to thank Janine Hoete-Thornton and her North-Taranaki-based team for their efforts, particularly service manager Alison Goldby. Thank you too to the local committee for volunteering significant time to support the smooth running of the branch. Finally, I would like to acknowledge our patron John Eagles – your ongoing support is appreciated and valued.

*"I am proud of the outstanding outcomes we have seen in the North Taranaki branch, with a genuine person-directed way of working. Our team has been doing excellent work across all services, and we can all be proud of the positive impact it has had on the people we support."*



# Tarryn's story

Despite having an exceptional talent, Tarryn Wallace is a humble person. The 37-year-old lives in the town of Waitara – some 15km northeast of New Plymouth.



Tarryn Wallace.

Tarryn has an incredible voice and finished in the top eight of popular television show Homai Te Pakipaki in 2012. Tarryn loves singing any genre but feels a particular affinity with the rock and roll style and music from the '50s and '60s.

*"Singing brings me joy. It allows you to be in the moment – that's the beauty of music,"* she explains.



**Amanda Hatcher,**  
service coordinator at  
CCS Disability Action.

Tarryn is blind and was referred to CCS Disability Action after she felt she needed a change, having been with another provider for many years. She wanted some practical support and to rebuild her confidence and community connections. *"I was going through a bit of a rough patch, in terms of my wellbeing. I felt like I needed to get back out there again,"* explains Tarryn.

*"Tarryn is such a lovely person and is so talented. Her voice is amazing. It's been such a pleasure to get to know her,"* says service coordinator Amanda Hatcher. *"When I met Tarryn, other than her mum and auntie – who she lives with – she had become quite socially isolated. Our role was, firstly, to understand what was important to her, then to work with her to build some of the skills needed for her to access her community independently and reconnect with the things she enjoys,"* explains Amanda.

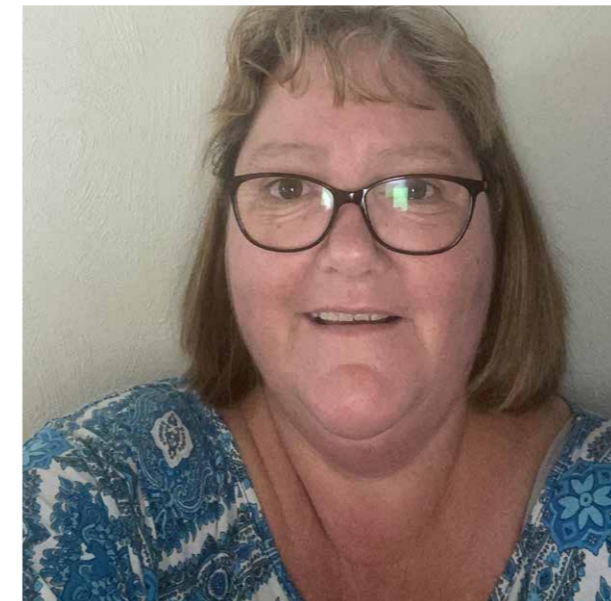
Part of this involved employing two support workers, Shelly and Marie – each of whom bring different interests, ideas, and energy to their working relationship.

One of the things that was important to Tarryn was to learn to catch the bus so she could visit her dad in a nearby rest home. Amanda connected with the local bus company to smooth the way for a successful journey.

*"Because we don't have any technological features in our bus stops or service to make them accessible for blind users, Tarryn can't easily tell if a bus is the correct one. To get around this, we contacted bus company CityLink and asked if they would be open to letting their drivers know when to expect ►*



*“Mum and I used to visit dad together three or four times a week. It was nice for me to be able to catch the bus to have extra time with him by myself too,” she says.*



**Shelly is one of two support workers who Tarryn describes as “awesome.”**

◀ *Tarryn at a bus stop. They were more than happy to do that, so that was one barrier removed,” says Amanda.*

For the first trip, Shelly supported Tarryn to contact CityLink to let them know her travel plans. She went along with Tarryn for the first few journeys until she felt comfortable handling the bus on her own.

The precious time Tarryn was able to spend with her dad was made even more significant when he passed away.

*“Mum and I used to visit dad together three or four times a week. It was nice for me to be able to catch the bus to have extra time with him by myself too,” she says.*

Tarryn was also keen to meet some other like-minded people and to stretch herself, by performing in public – having previously been very busy performing at local rest homes, for example.

*“Tarryn has so much to give, so it’s simply been a matter of creating opportunities for her to get to know people and give her a chance to shine,” explains Amanda.*

Shelly shares Tarryn’s passion for music and found a country music club who meet fortnightly in Waitara for a sing along. Tarryn was keen to head along and find out if it was a good fit for her.

Both Shelly and Tarryn went to the first session, and Tarryn – proving unafraid to sing in front of strangers off the cuff – got up and sung a song. It must have gone down a treat, because afterwards the club president invited Tarryn to sing at the 2024 Taranaki Music Festival. ▶





Tarryn also enjoys co-hosting a show on local access radio called Me And My Mates. The show focuses on the lived experiences of disabled people and her hopes are to shift attitudes towards disabled people.

***Shelly shares Tarryn's passion for music and found a country music club who meet fortnightly in Waitara for a sing along. Tarryn was keen to head along and find out if it was a good fit for her.***

*"The country music club is really good fun and it's nice to be around other music-lovers. I'm looking forward to the festival – I think it'll be awesome," says Tarryn.*

Tarryn also enjoys co-hosting a show on local access radio called Me And My Mates. The show focuses on the lived experiences of disabled people and her hopes are to shift attitudes towards disabled people.

*"We started the show as we wanted to give disabled people a voice and hopefully educate non-disabled people. Disabled people want to live a life like everyone else and be treated like everyone else, I don't think everyone understands that. We interview guest speakers or just have a chat with friends about the experiences they face. I love it. It's a lot of fun!" explains Tarryn.*

Overall, the move to CCS Disability Action has been a positive one, with plenty for Tarryn to look forward to and achieve.



***"My support workers are amazing. The relationship with CCS Disability Action works really well."***



**Te maha o ngā tangata i  
tautokohia e mātou**  
**Number of people we  
supported in North Taranaki**

Last year

**179**

This year

**178**

<17 years of age

**49**

<17 years of age

**54**

17- 65 years of age

**123**

17- 65 years of age

**117**

Māori

**28**

Māori

**26**

Pasifika

**3**

Pasifika

**0**





# Mahi kirimana

## Branch contract performance

Hours last year

**12,170**

Whaikaha - Ministry of Disabled People

**3,934**

Ministry of Social Development

**0**

Oranga Tamariki

**2,766**

ACC

**11**

Other (Individuals or non-Ministry)

Hours this year

**15,016**

Whaikaha - Ministry of Disabled People

**3,368**

Ministry of Social Development

**4,137**

Oranga Tamariki

**2,783**

ACC

**213**

Other (Individuals or non-Ministry)





# Te poipoi i te tapatahinga o ngā hapori

## Building inclusive communities

Last year

**165**

total number of  
branch members

**799**

Mobility Parking  
permits issued

**3,148**

people using Mobility  
Parking Scheme

**0**

education or training  
sessions provided

**0**

local council  
submissions made

This year

**199**

total number of  
branch members

**1044**

Mobility Parking  
permits issued

**3,453**

people using Mobility  
Parking Scheme

**0**

education or training  
sessions provided

**0**

local council  
submissions made

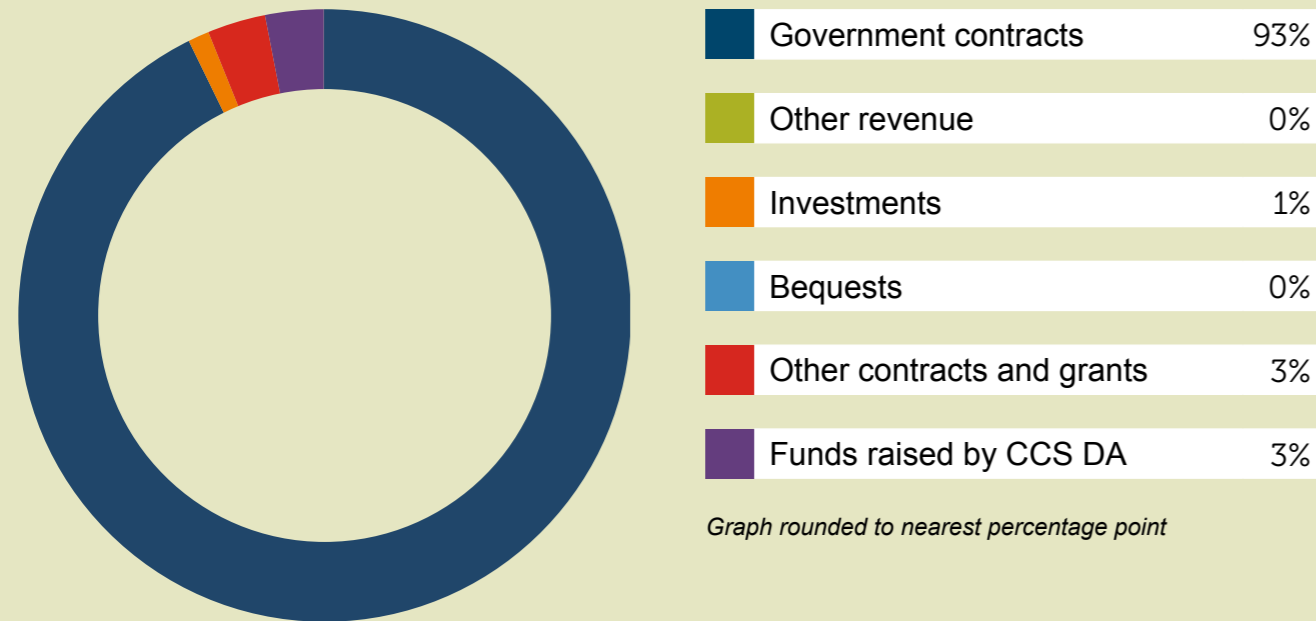




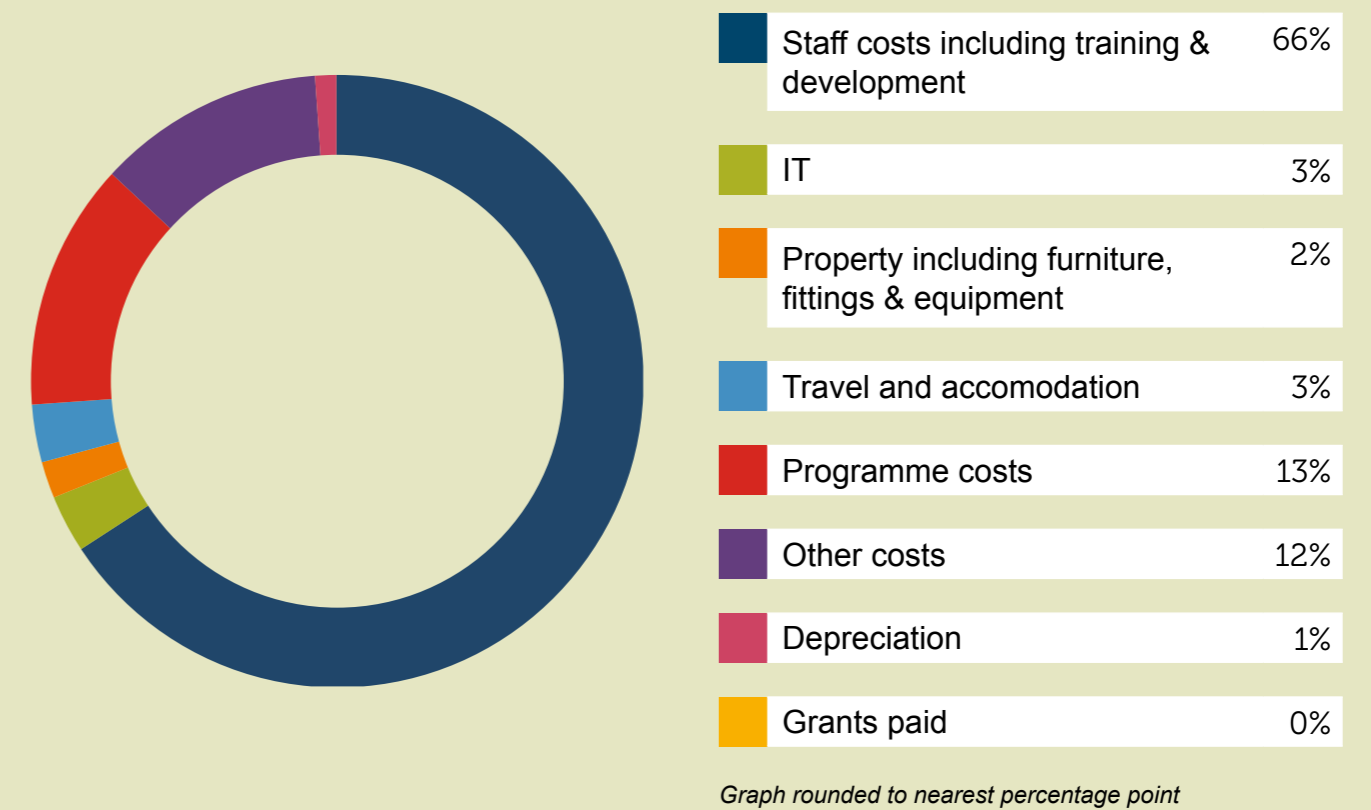
# Financial summary

For the year ended 30 June 2023

## Revenue



## Expenditure



## Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	1,450	1,164
The expenditure was	1,451	1,207
<b>Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets</b>	<b>(1)</b>	<b>(43)</b>
Bequests received	5	-
Realised and unrealised gain/(loss) on investments	1	5
Other comprehensive revenue and expense	-	-
<b>TOTAL COMPREHENSIVE REVENUE AND EXPENSE</b>	<b>5</b>	<b>(38)</b>

## Summarised statement of changes in equity

	2023 \$000's	2022 \$000's
Opening society funds as at 1 July	1,333	1,371
Total comprehensive revenue and expense	5	(38)
<b>Closing Balance as at 30 June</b>	<b>1,338</b>	<b>1,333</b>

## Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	949	879
Non-current assets	659	670
<b>Total assets</b>	<b>1,608</b>	<b>1,549</b>
Current liabilities	270	216
<b>Total liabilities</b>	<b>270</b>	<b>216</b>
<b>Net assets</b>	<b>1,338</b>	<b>1,333</b>
<b>Represented by:</b>		
<b>Society funds</b>	<b>1,338</b>	<b>1,333</b>

## Summarised statement of cash flows

	2023 \$000's	2022 \$000's
Cash flows from operating activities	(135)	53
Cash flows from investing activities	(238)	(3)
Operating cash and bank balances	490	440
<b>Total cash and bank balances</b>	<b>117</b>	<b>490</b>



# Notes to the financial summary of CCS Disability Action North Taranaki Incorporated

A summary of the CCS Disability Action North Taranaki Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 7 November 2023.

Copies of these are available from the Society. This summary has been authorised by Janine Hoete-Thornton, general manager Central region on 7 November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.



**Janine Hoete-Thornton**  
General manager



**Graham Cochrane**  
Chair, local executive committee





# Ō mātou kaitautoko

## Our supporters

CCS Disability Action North Taranaki is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

### Government and other agencies

- Accident Compensation Commission
- Ministry of Social Development
- Oranga Tamariki - Ministry for Children
- Te Whatu Ora
- Whaikaha - Ministry of Disabled People

### Bequest

- Estate of M Bucknall

### Patron

- John Eagles

### Trusts and foundations

- Aotearoa Gaming Trust
- COGS North Taranaki Committee, \$2,500 operating costs
- H E Fairey Trust
- Kiwi Gaming Foundation
- NZ Lottery Grants Board \$22,500 operating costs
- Pelorus Trust
- The Lion Foundation
- Toi Foundation

### Major donor

- HJ Asmuss Foundation



### Donations received

Last year	This year
<b>150</b>	<b>145</b>





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**disability action**  
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

# Whakapā mai

## Get in touch

### North Taranaki

- ☎ (06) 758 5423 or 0800 227 2255
- 🏠 114 Vivian Street, New Plymouth 4310
- ✉ PO Box 324, Taranaki Mail Centre
- @ NTaranaki@ccsDisabilityAction.org.nz
- f [www.Facebook.com/ccsDisabilityAction](http://www.Facebook.com/ccsDisabilityAction)
- 📷 @ccsdisabilityaction
- in <http://nz.linkedin.com/company/ccs-disability-action>
- 📍 [www.ccsDisabilityAction.org.nz](http://www.ccsDisabilityAction.org.nz)
- 📄 Registered Charity Number: CC30448