



# Pūrongo ā-tau Annual report 2022-2023



**CCS**  
**disability action**  
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

CCS Disability Action Tairāwhiti Hawkes Bay Incorporated



# Mō mātou

## About us

CCS Disability Action  
Tairāwhiti Hawkes Bay  
Incorporated

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# Te Aronui



Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

# Ā mātou whāinga rautaki matua

## Our strategic priorities

### Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

### Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

### Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

### Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

- Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
- The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

# Te hunga hauā mauri mō ngā tāngata katoa

## Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

## Te whakatara

### Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people's attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.



# Tō mātou tōpūtanga

## Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

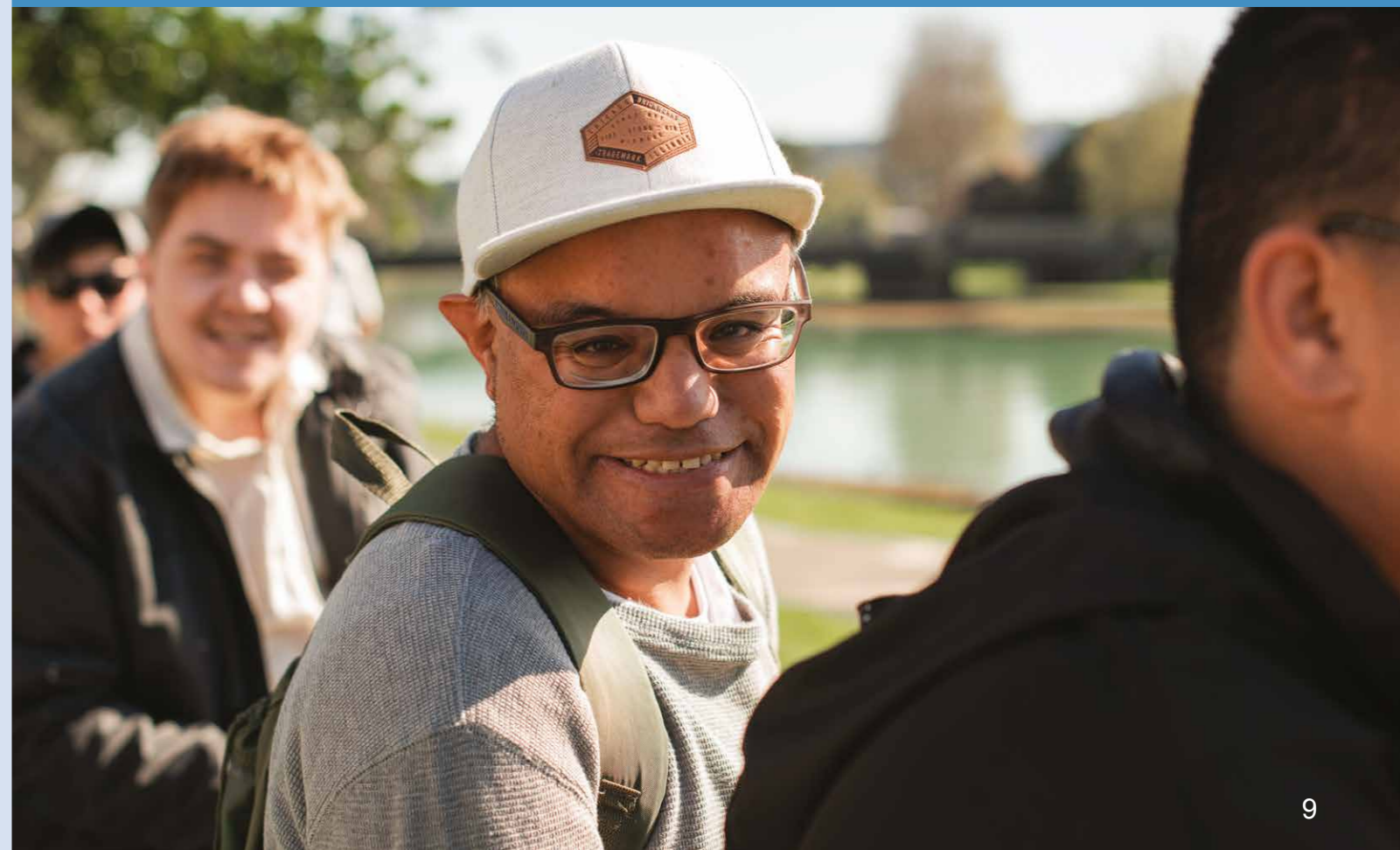
# Ā mātou peka

## Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

The Tairāwhiti Hawkes Bay branch was formed in 1935. This branch covers the East Coast area from Hicks Bay in the north down the coast to Hastings. There are two centres for service delivery in this area – one in Gisborne and the other in Napier.



# Branch report

**Colene Herbert, general manager**

**Karen Tait, chairperson, local advisory committee**

**Len Lidbetter, regional representative to the national board**

The last year has been all about enduring the massive forces of nature that have poured rain, floods and winds upon the East Coast of the North Island. We are mindful of the people we support who were impacted and pay huge tribute to the efforts of our wonderful staff who ensured they connected with disabled people in our community.

Where we were without electricity and internet connectivity for several days and unable to connect due to roads being washed away, our sister branch in the Bay of Plenty stepped up to help, calling people we support and staff to offer support. We are extremely grateful that no lives were lost amongst our CCS Disability Action family in any of the extreme weather events and acknowledge the staff who went beyond the limitations of their roles to reach out.

## A new strategy

A feature of the last 12 months has been our implementation of Te Aronui – the national strategic priorities 2023-2028. Our branch planning day on 1 June 2023 was highly successful as we collectively shaped our work for the year based on the CCS Disability Action National Board's strategic direction.

## Maumaharatanga

We paused at intermittent times throughout the year to farewell Carol Heymeyer, Gloria Saulala, William Kennedy and Sharon Peneha. We pay tribute to you all as we note these passings. May those impacted find strength in the coming months of adjustment.

## Highlights

In the Tairāwhiti area of the Midland region, we've been delighted to celebrate some amazing successes such as the opening of the Kiwa Pools in Gisborne in which a core group of disabled people had a role in designing. We attended the official opening of the pools in August and now enjoy daily exercise classes and reduced entry rates. ►



◀ In Wairoa, the coordinator role has increased to 20 hours per week to meet the need of disabled people in their community. CCS Disability Action were also invited to respond to community requests for the return of disabled community members displaced by the effects of Cyclone Gabrielle. This is ongoing work that is keeping our coordinator very busy.

The Napier office has expanded this year as we have reclaimed the formerly leased portion of our building to cater for the growing numbers of staff based in the Hawkes Bay. To this end, we have renovated bathrooms, painted walls, and recarpeted areas of the building to make it a more appealing space to be. We also enjoyed a fabulous mid-Winter Christmas get together for people we support and staff which was very timely following the devastation of Cyclone Gabrielle on the region.

Another significant event for the branch was the implementation of Te Puna Kōrero, the organisation's new client management system. We wish to applaud the efforts of the Tairāwhiti Hawkes Bay branch who embraced the change and were positive about it despite the challenges of adopting something new. Change is often hard but the attitude and open-minded approach from the Tairāwhiti Hawkes Bay staff made it look easy. Thank you all so much for your adaptation

### **Nga mihi nui – Thank you**

We would like to acknowledge and thank Katie Mackey and the staff of the Tairāwhiti Hawkes Bay branch for your resilience in often challenging environments. The little things you do don't go unnoticed. Thank you to Jacqui Tarawa who takes all the minutes of our governance meetings, arranges our meeting times, flights, food and Zoom coaching sessions all year long. Where would we all be without you?

Also, to our local governance committees for being our eyes and ears on the ground and for sharing of ideas so we can move forward with some exciting projects in 2024 – we thank you wholeheartedly.



*“CCS Disability Action were...invited to respond to community requests for the return of disabled community members displaced by the effects of Cyclone Gabrielle. This is ongoing work that is keeping our coordinator very busy.”*

# Local Executive Committee report

**Alan Davies, co-chairperson, local executive committee**

It is my pleasure to report to you as co-chairman of the local executive committee Tairāwhiti Hawkes Bay branch for the year ending 30 June 2023. Following a good year in 2022 the trend has continued despite our branch area having been impacted on by extreme weather events. After budgeting for a surplus of \$96,089 the surplus in fact ended up being \$214,386.

Our budget for the 2023/2024 year (approved by national office) budgets for an income of \$3,095,181, expenditure of \$3,094,817 and a surplus of \$364.

As always, my thanks go to Greg Roseman, my co-chair, for his ongoing support and Colene, Mark, and the team for their efforts in making this another successful year for the branch.

## Financial:

### Operating summary of the last five years

	2019	2020	2021	2022	2023
Total income (before bequests)	\$5,800,473	\$2,216,727	\$2,222,508	\$3,080,319	\$3,256,856
Less total expenditure	\$6,335,303	\$2,349,082	\$2,356,524	\$2,793,637	\$3,142,257
Net operating surplus (Deficit)	(\$534,830)	(\$132,355)	(\$134,016)	\$286,682	(\$114,599)
Bequests received	\$14,496	\$76,998	\$49,540	\$8,250	\$39,674





# Becky's story

*"I have seen Becky come out of her shell. She now really likes doing things. She enjoys the online courses, such as the My Business Starter Course and now the Business Disability Network."*

– Trish, Becky's grandmother

Becky Cammock is surrounded by people who believe in her. And now, the Wairoa resident is ready to believe in herself.

Becky is supported by CCS Disability Action's Tairāwhiti Hawkes Bay branch and has been working with community coordinator Anna Coleman for almost three years.

Becky has a learning disability which can make it challenging for her to concentrate. She also needs support interpreting information that's not presented in a way that works for her needs. What she has in spades is a kind and caring nature and a determination to succeed.

*"Becky is such a positive person. She is so willing to give things a go and to learn and develop. I am in awe of all the things she packs in, but more importantly her attitude to life,"* says Anna.

Becky was interested in getting more involved in her community, so Anna supported her to connect with several opportunities that now bring her joy. One of those things is Riding for the Disabled in Gisborne, with her beloved horse Milo. She's also a regular attendee at Star Jam, an organisation that focuses on music and performance opportunities for disabled people. And she has taken up several courses through People First – aimed at building her money management and confidence.



**Becky Cammock.**



One of her long-term goals was to get a job. It can be extremely challenging securing paid work when you have an impairment, but even more so in a small town like Wairoa where employment options can be more limited.

When Anna heard about the My Business Starter programme, she felt it would be a great solution to support Becky to succeed.

The course is targeted at disabled people who are interested in self-employment and began in early 2023. It was developed by the Disability Business Network and delivered in partnership with CCS Disability Action.

Co-facilitators Julie Woods (aka 'That Blind Woman'), Sandra Budd, and Selwyn Cook delivered a series of online, interactive workshops to small groups of participants for ten weeks – with follow-up online networking opportunities for graduates of the course through the Disability Business Network.

The course supports participants to develop a short business plan, learn how to define their product or service, discusses all-important financial considerations, then steps people through how to get their business successfully underway.

Becky has always had a love of animals, particularly cats, and has a calm and easy way with them. *"I've always loved cats. I love their personality,"* she says. She lives with her grandmother – having lived with her since she was a toddler – and can be relied on to feed and care for their cats, even when they're misbehaving.

*"I've been helping grandma feed the cats. But I feed them separately because they fight. They can't be close to each other. So, I feed our older cat in the living room and the little black one in the kitchen,"* she explains. ▶



◀ Her first session of the My Business Starter programme got off to an inauspicious start, as it was scheduled on the night of the devastating floods.

*“We were actually very lucky, but other parts of town got hit. My grandma made sure that we were okay. We made sure that we kept the cats inside for the duration of the cyclone,”* she explains.

Becky was undeterred and began diligently working through the programme – with Anna sitting alongside her on the Zoom screen each week and for the one-on-one coaching sessions also offered.

Anna, Becky, and the My Business Starter team used her love of animals as a springboard, considering the question: “What can I do?” then shaping a plan around that. Becky identified an interest in pet sitting, drawing on her time at Riding for the Disabled where she assisted with grooming the horses.

To build on the skills and expertise she likely needed, Becky thought work experience at a local vet – support that was much needed in the wake of the cyclone – might be a helpful way to progress her business idea.

*“They had a lot of cats that were abandoned. They were working hard to try and find homes for them. My job is to get the kittens used to people. I’ll sit and watch them and get them to come and sit round me. I really want the cats that are there to find a good home,”* explains Becky.

Once the cats are properly socialised, they send them to the SPCA in Gisborne for adoption to find their fur-ever homes, something Becky is proud to be part of.

Anna has noticed a real shift in Becky’s confidence since she started the course.

*“It’s really focussed her, and it’s made her much more determined to use her time when she volunteers at the vets too. She packs a lot in that time. She asks lots of questions of the vet, and she looks after the stray cats now. So, it’s made a huge difference,”* she says.

Trish, Becky’s grandmother, has also noticed the difference in her.

*“Since you have been working with us, I have seen Becky come out of her shell. She now really likes doing things. She enjoys the online courses, such as the My Business Starter Course and now the Business Disability Network. She likes new and interesting things,”* says Trish.

And so, Furry Friends was born. Becky has a promotional flyer and, with Anna’s support, is keen to spread the word.

*“Wairoa is a very small community, it’s only got 8,000 people, so word of mouth will be important. Becky and her nan are well known and well liked. So, I’m sure that it will be huge for Becky,”* says Anna.

When asked what she thinks makes her business stand out, Becky’s answer suggests a person who recognises the value that she brings in the wider sense.

*“I think it’s just my unique self. Because my nanna’s been telling me I’m a unique person, and she believes in me. My whole family says I can do this,”* says Becky.

Now all we need is some Wairoa residents planning a holiday who are ready to give Furry Friends – and Becky – a go.



**Julie Woods and Anna Coleman with Becky.**

***“Becky is such a positive person...I am in awe of all the things she packs in, but more importantly her attitude to life,”***

**– Anna Coleman**

**Te maha o ngā tangata i  
tautokohia e mātou**  
**Number of people we supported  
in Tairāwhiti Hawkes Bay**

Last year

**403**

This year

**414**

<17 years of age

**182**

<17 years of age

**217**

17- 65 years of age

**202**

17- 65 years of age

**182**

Māori

**160**

Māori

**166**

Pasifika

**15**

Pasifika

**18**



# Mahi kirimana

## Branch contract performance

Hours last year

**39,724**

Whaikaha - Ministry of Disabled People

Hours this year

**34,338**

Whaikaha - Ministry of Disabled People

**2,275**

Ministry of Social Development

**1,621**

Ministry of Social Development

**141**

Oranga Tamariki

**1,267**

Oranga Tamariki

**135**

Other (Individuals or non-Ministry)

**239**

Other (Individuals or non-Ministry)



# Te poipoi i te tapatahinga o ngā hāpori

## Building inclusive communities

Last year

**375**

total number of  
branch members

**2,138**

Mobility Parking  
permits issued

**8,084**

people using Mobility  
Parking Scheme

**2**

education or training  
sessions provided

**4**

local council  
submissions made

This year

**411**

total number of  
branch members

**2,499**

Mobility Parking  
permits issued

**8,624**

people using Mobility  
Parking Scheme

**0**

education or training  
sessions provided

**0**

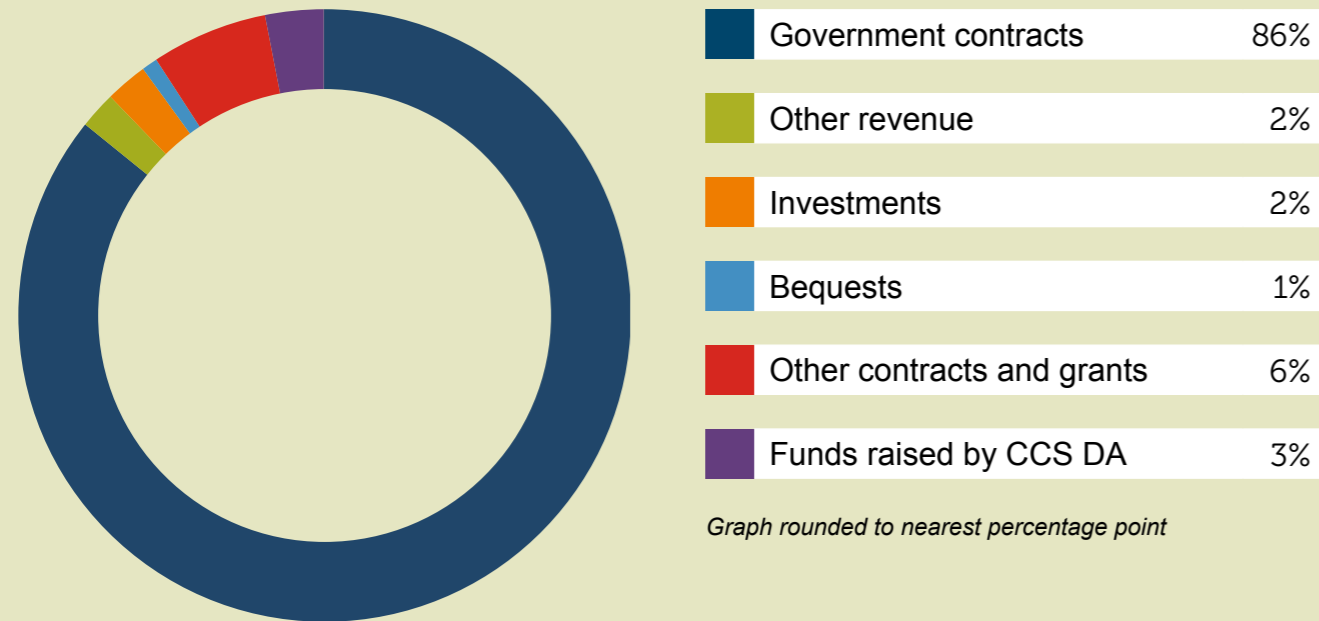
local council  
submissions made



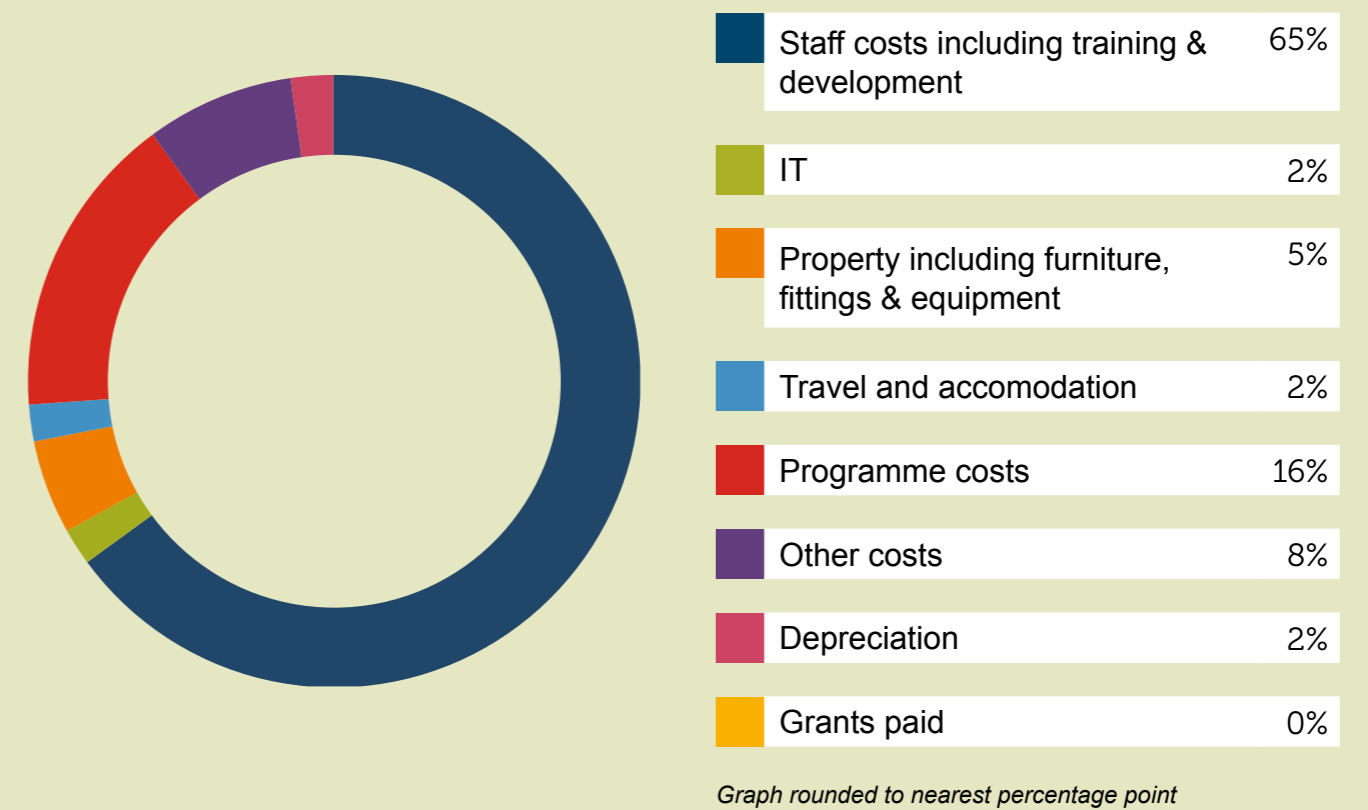
# Financial summary

For the year ended 30 June 2023

## Revenue



## Expenditure



## Summarised statement of comprehensive revenue and expense

	2023 \$000's	2022 \$000's
The operating revenue was	3,257	3,080
The expenditure was	3,142	2,794
<b>Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets</b>	<b>115</b>	<b>286</b>
Bequests received	40	8
Less social innovation fund contribution	(2)	-
Grants received/(paid)	16	-
Realised gain/(loss) on sale of fixed assets	21	-
Realised and unrealised gain/(loss) on investments	24	(103)
Other comprehensive revenue and expense	-	-
<b>TOTAL COMPREHENSIVE REVENUE AND EXPENSE</b>	<b>214</b>	<b>191</b>

## Summarised statement of changes in equity

	2023	2022
Opening society funds as at 1 July	2,097	1,906
Total comprehensive revenue and expense	214	191
<b>Closing Balance as at 30 June</b>	<b>2,311</b>	<b>2,097</b>

## Summarised statement of financial position

	2023 \$000's	2022 \$000's
Current assets	697	489
Non-current assets	2,140	2,023
<b>Total assets</b>	<b>2,837</b>	<b>2,512</b>
Current liabilities	526	415
Non-current liabilities	-	-
<b>Total liabilities</b>	<b>526</b>	<b>415</b>
<b>Net assets</b>	<b>2,311</b>	<b>2,097</b>
<b>Represented by:</b>		
<b>Society funds</b>	<b>2,311</b>	<b>2,097</b>

## Summarised statement of cash flows

	2023	2022
Cash flows from operating activities	236	396
Cash flows from investing activities	(219)	(243)
Cash flows from financing activities	-	-
Operating cash and bank balances	154	1
<b>Total cash and bank balances</b>	<b>171</b>	<b>154</b>

# Notes to the financial summary of CCS Disability Action Tairāwhiti Hawkes Bay Incorporated

A summary of the CCS Disability Action Tairāwhiti Hawkes Bay Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 2nd November 2023.

Copies of these are available from the Society. This summary has been authorised by Colene Herbert, general manager Midland region on 2nd November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.



**Colene Herbert**  
General manager



**Alan Davies**  
Chairperson  
local executive committee



# Ō mātou kaitautoko

## Our supporters

CCS Disability Action Tairāwhiti Hawkes Bay is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

### Major donors

- Poverty Bay Charity Dog Trial Club Inc.
- Alan Hall

### Auditors

- Crowe Horwath

### Investment advisors

- Craig's Investment Partners

### Solicitors

- Holland Beckett

### Bankers

- Bank of New Zealand

### Government and other agencies

- Accident Compensation Commission
- Manaaki Tairāwhiti
- Ministry of Social Development
- Tairāwhiti District Health Board
- Te Whatu Ora
- Whaikaha - Ministry of Disabled People

### Trusts and foundations

- Eastern and Central Community Trust
- Grassroots Trust Central
- Hastings District Council
- H E Fairey Trust
- Jim & Tom Hickey Charitable Trust
- Kiwi Gaming
- Literacy Hawkes Bay
- Māori Women's Welfare League
- N.Z. Community Trust
- NZ Lottery Grants Board \$37,500.00 operating costs
- One Foundation
- The Lion Foundation

### Bequests

- Estate G M Crook
- Estate M S Rider
- Doris M Partridge Trust
- Douglas Carmichael Georgetti Trust

### Donations received

Last year

254

This year

259







CCS  
**disability action**  
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOĀ

# Whakapā mai

## Get in touch

### Napier

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- in <http://nz.linkedin.com/company/ccs-disability-action>
- 📍 [www.ccsDisabilityAction.org.nz](http://www.ccsDisabilityAction.org.nz)
- 📄 Registered Charity Number: CC27231